Enrolling for Mobile Banking Text

**Step 1:** Log into Online Banking.

![Century Bank Online Banking Log In Page](image)
Step 2: Select Options > Mobile Settings > Text Mobile banking.

Step 3: Enter in mobile phone number, select accounts to access via text, and create Mobile Short Name* for each selected account. Click Submit.

*Note: The mobile short name is the name that will be included in the text to request information for a specific account. Do not use your account number as the Mobile Short Name.
Step 4: Review the enrollment information. Read the **Century Bank Mobile Banking Addendum to Online Banking Agreement**, check **I accept these full terms and conditions** and click **Confirm**.
After accepting the Mobile Banking Addendum, you will be presented with the following confirmation screen. Please note the validation code that is presented in the “Information Message”.

**Step 5:** Go to your cell phone and text the **validation code** provided on the confirmation screen to Century Bank’s short code (89549) to complete the enrollment process.

**Step 6:** You will immediately receive a text message from “89549” welcoming you to the Century Bank Mobile Text Banking

Make sure you save Century Bank’s short code under your mobile phone contacts for future reference.

Valid SMS Messages

<5-digit number> Security code to be sent when enrolling originally or changing enrollment information

Help Returns command references

Bal Returns balance for all enrolled accounts

Bal <account short name> Returns balance for specified account

Hist Returns last 4 transactions for all enrolled accounts

Hist <account short name> Returns last 4 transactions for specified account

Stop Disables enrollment for text mobile banking

*Note: Messages are not case sensitive

** Note: The mobile short name is the name that will be included in the text to request information for a specific account.
Frequently Asked Questions

Q. What are the restrictions on the type of mobile devices that can be used to access accounts?
A. The Mobile Banking Text solution is phone device agnostic. It works with any cell phone with text messaging capabilities and short codes enabled.

Q. What functions can I perform from my mobile device?
   - **Help** Returns command references
   - **Bal** Returns balance for all enrolled accounts
   - **Bal <account short name>** Returns balance for specified account
   - **Hist** Returns last 4 transactions for all enrolled accounts
   - **Hist <account short name>** Returns last 4 transactions for specified account
   - **Stop** Disables enrollment for text mobile banking

Q. What if I no longer want to be a mobile user?
A. Log in to your Online Banking Account > Select Options > Mobile Settings > Deselect Activate Mobile Banking Access > Click Agree.

Q. What happens if I lose my mobile device?
A. A. Log in to your Online Banking Account > Select Options > Mobile Settings > Deselect Activate Mobile Banking Access > Click Agree.

Q. What do I need to do if I get a new phone?
A. If you simply get a new phone, but are using the same phone number and provider, no changes on your part are necessary. If you switch providers and/or phone numbers, log in to your Online Banking Account via the Internet and update your information on the Options > Mobile Settings page.

Q. How secure is Mobile Banking Text?
A. Since your account data is not stored on your mobile device, your information cannot be stolen. When setting up your mobile short names during the enrollment process, make sure that you do not use your account number as the Mobile Short Name. The mobile short name is the name that will be included in the text to request information for a specific account.